

**Minnesota Nursing Facility  
Short Stay Experience Survey  
Final Report**

**Foley Nursing Center**

**2016**

# Responses Profile Data

Number of Completed Surveys Required to Meet the +/-7.0% Margin of Error for your facility: **20**

Final Number of Responses received: **21**

Final Statewide Responses received: **5,882**

## Nursing Home - 2016

## Statewide - 2016

	<b>#</b>	<b>Average</b>	<b>#</b>	<b>Average</b>
<b>Average Age of Resident in Years</b>	21	72.90	5,882	75.57

<b>Gender</b>	<b>#</b>	<b>Percent</b>	<b>#</b>	<b>Percent</b>
Female	12	57.14%	3,712	61.7%
Male	9	42.86%	2,170	38.3%

## **Completed/Assistance with Survey**

Resident	15	71.43%	4,603	77.6%
Spouse	2	9.52%	454	8.2%
Family Member	1	4.76%	477	8.5%
Friend	1	4.76%	28	0.6%
Other	0	0.00%	118	2.0%
Missing	2	9.52%	202	3.2%

# Discharge Questionnaire for Short Stay/Rehabilitation

The scores for questions answered by fewer than 20 residents may not meet the +/- 7.0% margin of error and should be interpreted with caution.

	Nursing Home		Statewide 2016					
	#	2016 % Positive	#	Percentile				
				10th	25th	50th	75th	90th
<b>Admissions</b> (responses = Strongly Agree; Agree; Disagree; Strongly Disagree; Not Applicable/No Response; )								
1. I felt welcomed.	20	86.7%	5,746	73.3%	79.8%	86.5%	90.1%	94.2%
2. The person that did my admission paperwork took enough time to explain the material.	20	80.0%	5,520	68.1%	75.9%	81.6%	87.2%	91.0%
3. When I arrived, all the supplies and equipment I needed were available (for example, special mattress, bedside commode, oxygen).	21	76.2%	5,216	61.9%	70.4%	77.8%	84.9%	89.6%
4. The staff oriented me to the equipment in my room (including call light).	21	81.0%	5,708	69.5%	77.0%	83.2%	88.3%	93.3%
5. The staff oriented me to the daily schedule (including meal times).	20	73.3%	5,731	62.3%	72.2%	78.5%	84.7%	90.2%
<b>Admissions Domain Score</b>	<b>21</b>	<b>79.4%</b>	<b>5,844</b>	<b>67.2%</b>	<b>75.4%</b>	<b>81.4%</b>	<b>86.9%</b>	<b>90.1%</b>

<b>Clinical Care</b> (responses = Definitely or Almost Always -Rarely/Never; Not Applicable/No Response; )								
6. When I was there, I was confident that the staff knew their jobs.	21	74.6%	5,805	66.7%	75.0%	82.6%	88.9%	92.6%
7. I was included as decisions were made concerning my health care.	21	73.0%	5,662	66.7%	73.0%	78.7%	85.5%	90.5%
8. I was satisfied that the facility provided me with "best available" medical treatments.	21	79.4%	5,708	64.1%	73.3%	80.1%	86.7%	91.7%
9. The nurses were friendly.	21	81.0%	5,816	76.9%	83.3%	89.8%	93.8%	96.7%
10. My pain was well controlled.	20	73.3%	5,355	68.5%	75.8%	82.3%	86.5%	90.7%
11. The nursing assistants were friendly.	21	77.8%	5,807	75.8%	83.3%	88.1%	92.6%	94.7%
12. The nursing staff informed me about my care.	21	69.8%	5,730	68.5%	75.4%	81.3%	87.5%	91.7%
<b>Clinical Care Domain Score</b>	<b>21</b>	<b>75.6%</b>	<b>5,857</b>	<b>69.9%</b>	<b>77.3%</b>	<b>83.6%</b>	<b>88.3%</b>	<b>92.1%</b>

# Discharge Questionnaire for Short Stay/Rehabilitation

The scores for questions answered by fewer than 20 residents may not meet the +/- 7.0% margin of error and should be interpreted with caution.

	Nursing Home			Statewide 2016					
	#	2016 % Positive		#	Percentile				
					10th	25th	50th	75th	90th
<b>Therapy</b> (responses = Definitely or Almost Always -Rarely/Never; Not Applicable/No Response; )									
13. My therapy included realistic preparation for going home (climbing stairs, dressing, etc.).	21	77.8%		5,567	79.6%	84.8%	88.5%	92.1%	95.7%
14. The therapist encouraged me to do my exercises.	21	82.5%		5,665	84.6%	88.9%	92.3%	95.1%	97.2%
15. The therapist explained the purpose of each exercise.	21	74.6%		5,625	77.8%	82.8%	86.7%	90.2%	93.0%
16. The exercises helped me.	21	79.4%		5,642	77.8%	84.1%	88.3%	91.5%	94.4%
17. The therapists were courteous.	21	79.4%		5,684	87.2%	90.5%	93.7%	96.4%	98.3%
18. The therapy staff involved me in the therapy plan.	21	76.2%		5,565	75.0%	80.7%	84.9%	88.9%	92.1%
19. The therapists told me about my progress from day to day.	21	74.6%		5,573	73.7%	79.8%	84.4%	87.9%	91.7%
20. The therapist knew what was safe for me to do.	21	74.6%		5,632	82.5%	87.3%	90.2%	92.8%	95.2%
21. The length of each therapy session was: <b>Too Long / Just Right / Too Short</b>	19	73.7%		5,571	77.1%	83.3%	88.9%	93.1%	96.7%
<b>Therapy Domain Score</b>	<b>21</b>	<b>77.0%</b>		<b>5,718</b>	<b>81.2%</b>	<b>85.0%</b>	<b>88.6%</b>	<b>91.4%</b>	<b>93.4%</b>

<b>Assistance</b> (responses = Definitely or Almost Always -Rarely/Never; Not Applicable/No Response; )									
22. Someone answered my call for help/assistance right away.	20	66.7%		5,613	55.6%	64.8%	71.5%	79.0%	85.0%
23. I received help getting in and out of bed when I requested it.	18	79.6%		4,989	70.1%	76.5%	83.3%	88.9%	93.3%
24. Problems were solved to my satisfaction.	20	73.3%		5,562	61.9%	70.6%	78.1%	85.4%	90.0%
<b>Assistance Domain Score</b>	<b>20</b>	<b>73.2%</b>		<b>5,778</b>	<b>63.5%</b>	<b>70.8%</b>	<b>78.2%</b>	<b>84.6%</b>	<b>88.3%</b>

# Discharge Questionnaire for Short Stay/Rehabilitation

The scores for questions answered by fewer than 20 residents may not meet the +/- 7.0% margin of error and should be interpreted with caution.

	Nursing Home			Statewide 2016					
	#	2016 % Positive		#	Percentile				
					10th	25th	50th	75th	90th
<b>Communication</b> (responses = Definitely or Almost Always -Rarely/Never; Not Applicable/No Response; )									
25. The staff talked with me.	20	83.3%		5,780	73.3%	79.3%	85.4%	90.6%	94.4%
26. The staff listened to what I said.	19	84.2%		5,739	69.7%	76.7%	84.5%	89.3%	93.3%
27. A staff member (such as a social worker, head therapist, or head nurse) coordinated my stay.	20	76.7%		5,560	72.4%	79.0%	85.3%	90.1%	93.3%
<b>Communication Domain Score</b>	<b>21</b>	<b>81.4%</b>		<b>5,821</b>	<b>72.9%</b>	<b>78.5%</b>	<b>85.1%</b>	<b>89.7%</b>	<b>93.2%</b>
<b>Dining</b> (responses = Definitely or Almost Always -Rarely/Never; Not Applicable/No Response; )									
28. I received a variety of foods there.	20	85.0%		5,726	71.7%	78.4%	84.6%	89.7%	93.8%
29. I received fresh fruits and vegetables there.	21	71.4%		5,689	66.7%	73.3%	81.0%	86.7%	91.7%
30. Food was served at the right temperature.	21	73.0%		5,714	63.1%	72.7%	79.4%	86.1%	90.7%
31. I received the food I ordered.	18	74.1%		5,507	70.0%	78.1%	85.1%	90.5%	94.2%
<b>Dining Domain Score</b>	<b>21</b>	<b>75.9%</b>		<b>5,786</b>	<b>69.8%</b>	<b>76.1%</b>	<b>82.4%</b>	<b>87.2%</b>	<b>91.9%</b>
<b>Environment and Safety</b> (responses = Definitely or Almost Always -Rarely/Never; Not Applicable/No Response; )									
32. I was kept awake by noise.	19	54.4%		5,589	63.0%	69.6%	77.1%	83.3%	87.2%
33. The temperature in my room was comfortable.	21	69.8%		5,791	66.7%	73.3%	79.4%	84.2%	87.7%
34. The facility smelled clean.	21	85.7%		5,790	71.4%	79.4%	86.6%	91.0%	94.2%
35. I felt safe there.	21	87.3%		5,805	73.3%	82.4%	88.9%	93.3%	96.0%
<b>Environment and Safety Domain Score</b>	<b>21</b>	<b>74.3%</b>		<b>5,843</b>	<b>71.2%</b>	<b>76.7%</b>	<b>82.7%</b>	<b>86.8%</b>	<b>89.2%</b>

# Discharge Questionnaire for Short Stay/Rehabilitation

The scores for questions answered by fewer than 20 residents may not meet the +/- 7.0% margin of error and should be interpreted with caution.

## Nursing Home

## Statewide 2016

#	2016 % Positive	#	Percentile				
			10th	25th	50th	75th	90th

### Discharge

(responses = Strongly Agree; Agree; Disagree; Strongly Disagree; Not Applicable/No Response; )

37. I was discharged (check only one): <b>Before I was physically ready /</b> <b>At just about the right time /</b> <b>Too long after I was physically ready</b>	19	84.2%		5,667	75.0%	83.3%	89.3%	93.6%	96.7%
38. My family was involved in care conferences as much as I wanted them to be.	19	96.5%		4,987	75.9%	82.4%	87.5%	90.6%	94.4%
39. Post discharge arrangements were made.	19	86.0%		5,349	72.5%	79.5%	85.0%	89.7%	92.6%
40. I felt prepared for discharge.	21	90.5%		5,715	78.8%	84.6%	88.5%	92.3%	94.4%
41. I was given adequate discharge instructions.	21	87.3%		5,675	74.6%	80.7%	86.2%	90.6%	93.9%
42. The discharge plan met my needs	21	82.5%		5,573	75.0%	82.2%	86.7%	90.5%	93.8%
<b>Discharge Domain Score</b>	<b>21</b>	<b>87.8%</b>		<b>5,840</b>	<b>77.1%</b>	<b>82.5%</b>	<b>86.7%</b>	<b>90.7%</b>	<b>93.4%</b>

### Overall Satisfaction

(responses = Yes; No; Don't Know; Not Applicable/No Response; )

43. Overall were you satisfied with this facility?	21	85.7%		5,585	66.7%	79.0%	89.7%	95.7%	100.0%
44. Would you recommend this facility to a friend?	20	90.0%		5,408	62.1%	76.9%	88.4%	95.7%	100.0%
<b>Overall Satisfaction Domain Score</b>	<b>21</b>	<b>87.9%</b>		<b>5,659</b>	<b>65.3%</b>	<b>78.0%</b>	<b>88.9%</b>	<b>95.3%</b>	<b>100.0%</b>

### Overall Score for:

Foley Nursing Center

21 79.16%

5,882 72.0% 78.7% 84.0% 88.8% 91.6%